

February 1, 2012

Sandy Wilder Leading Edge Software Solutions 103 Woodlake Drive Summerville, SC 29485

Dear Sandy,

Where do I even begin to thank you for your magnificent help here at Third Millennium!

I'm sure you remember when I called you in desperation after we had converted to the Raiser's Edge. Our data had been moved but we couldn't make sense of it and our training was severely lacking. My staff was frazzled and frustrated. From the moment we spoke, you instantly put me at ease. My only regret is that I didn't call you sooner.

Through your "magic", you've made our data usable again. We were stuck and you pulled us through. It would have taken us months to get to this point and it would have been quite painful. We are grateful to you.

Through your kind spirit and thorough knowledge of Raiser's Edge, you not only trained us on the system, but you encouraged us along the way. We will forever be "your little lambs" as you call us and you will always be part of our team here. Through your efforts, you have enabled us to do the work we have been called to do in ministry rather than focusing our limited resources on database cleanup.

It is rare to work with a vendor that becomes such a vital business partner. Your thoroughness, thoughtfulness, and fun-spiritedness are a wonderful combination. I look forward to continuing our work together on a maintenance basis.

If I can assist others in making the right choice to hire you, please feel free to pass on my name.

Sincerek

Michael Briggs

Executive Director



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